



PowerSurge Web Solutions
220 W. Ridgeway Ave.
Waterloo, Iowa 50701

800-867-5055 toll free
319-233-1412 main
319-233-1569 fax

Downtime Credit Request Form

1. What is the domain/s name regarding the request for downtime credit?

2. When did you first notice it was down?

3. To the best of your knowledge, how long was the service down for?

4. What is the ticket number of the service ticket you opened with our tech department regarding the service interruption/downtime?

Comments: _____

Signature

Date